

Trade Investigation Form

How to Request a Trade Investigation

This form is used to request a trade investigation.

Please ensure you provide as much detail as possible regarding the issue including the trade ticket number(s).

Simply fill out this form and send it back to our support department via email support@icmarkets.com

Your Details

First Name

Last Name

Trading Account Number(s)

Details of the Issue

Please provide specific details regarding your trading related issue below.

Trade Ticket Number(s):

We require this information in order to investigate your trade.

Trade Information

Time:

Currency Pair or CFD

Open/Close Price

Details of Issue:

Please outline the issue with specific details, including the amount you wish to dispute if any.

Amount Disputed